



NEW! DISNEY GENIE

Plan Your Perfect Disney Day with **Genie**

Disney Genie Complimentary Service:

Disney Genie is a complimentary digital service within the **My Disney Experience app** that can help you create your best Disney day. Just tell Disney Genie what you want, and it will offer recommendations tailored just for you.

It will generate a personalized itinerary inspired by the things you tell us you want to do, offer tips for spending less time waiting in line, and also provide other helpful recommendations throughout the day.

The screenshot displays the Disney Genie app interface with the following features:

- Personalized Day Optimizer:** A central feature showing a personalized itinerary with colorful bars and arrows.
- Personalized Tip Board:** A grid of icons for Attraction Statuses, Standby Wait Times, Entertainment Showtimes, and Dining Availability.
- Forecasted Future Wait Times:** A bar chart showing wait times for 4PM, 6PM, 8PM, and 10PM.
- Virtual Assistant:** A chat interface with a question: "What is the height requirement for Space Mountain?" and an answer: "Guests must be 44in (112cm) or taller to ride Space Mountain."
- Mobile Order:** An icon of a smartphone with a fork and knife.
- Restaurant Wait Lists, Check-In & Reservations:** An icon of a smartphone with a fork, knife, and a clock.
- Attraction Virtual Queues:** An icon of a smartphone with a person walking and a plus sign.

Do More with **Genie+**

Disney Genie+ service is an **add-on option** offered for purchase that lets you select arrival windows for our new **Lightning Lane entrance** at select experiences throughout the Walt Disney World theme parks. Selections can be made one at a time, throughout the day. The service also includes access to **interactive Disney PhotoPass Lenses** and **audio tales**, featuring fascinating facts and behind-the-scenes insights about the parks.

Disney Genie+ Add-On Services:

The add-on services are represented by three icons:

- Lightning Lane:** Large "LL" letters with the text "Lightning Lane MORE THAN 40 EXPERIENCES" below.
- Disney PhotoPass AR Lenses:** Mickey Mouse head icon with a camera lens and the text "Disney PhotoPass AR Lenses".
- Audio Tales:** Headphones icon with the text "Audio Tales".

NOTE: All attractions and policies subject to change without notice.



DISNEY GENIE+ LIGHTNING LANES

Enjoy the Convenience of Spending Less Time Waiting in Line

By purchasing Disney Genie+, you will get access to Lightning Lane entrances at many attractions throughout the Disney theme parks. Some attractions have an additional, per attraction fee.



Disney Genie+ Lightning Lane Selections

When you purchase Disney Genie+ service, you can select arrival windows for Lightning Lane entrances that are available at more than 40 attractions and entertainment across all 4 theme parks. Selections are made one at a time throughout the day.

- Disney Genie+ is currently priced at \$15 per person per day. You can purchase in advance as part of your package or day-by-day through the app.
- Once you have Disney Genie+ service, you can book the next available arrival window for your first experience via the My Disney Experience app beginning at 7:00 AM on the day of your visit.
- Once you've redeemed your initial selection (or the arrival window has passed), you can make another selection using the app, up to park closing.
- All selections are made via the app.



Individual Lightning Lane Selections

For some of our most highly demanded attractions, Lightning Lane entry will be available for purchase individually. Guests may purchase and select an arrival window one at a time for up to 2 attractions a day. This option will be available for all Guests—with or without Disney Genie+ service.

- There is a limit of 2 different selection per person, per day. They may be at different parks.
- Prices per selection will vary by date, attraction, and park.
- Availability is limited and not included with Disney Genie+ service
- Guests staying at a Disney resort may select their experiences as early as 7:00 AM each day. All other guests may begin at park opening time.
- All selections are made via the app.

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DISNEY GENIE+ LIGHTNING LANES

HOW IT WORKS:

Using Disney Genie+ to access Lightning Lanes only takes a few steps. But first, make sure you have the **latest My Disney Experience app** downloaded. If you have previously downloaded it, check for updates. Then, before you begin, make sure you have set up the app to include everyone in your traveling party. (Note, if you did not add Genie+ service to your package, you can add it each day starting at 12:01 AM.)

1

SELECT

Review available Lightning Lane attractions and times and make your selection.

Disney Resort hotel guests, you can make your first selection as early as 7:00 AM ET.

(Guests at other resorts can make selections beginning park opening time).

2

RIDE

When your time window opens, go to the attraction and enter via the "Lightning Lane" entrance.

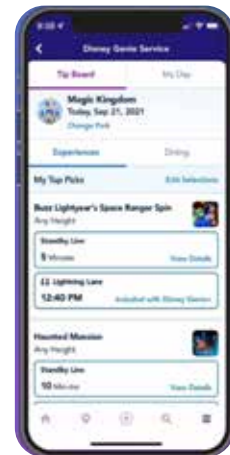
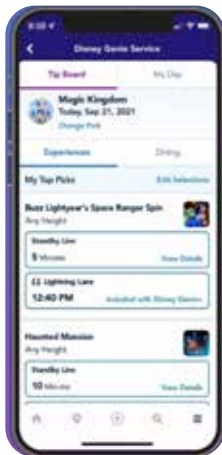
You will have to scan in with your device (smartphone, Apple watch, Magic Band, or Key to the World card)

3

REPEAT

TIP: Once you have scanned through, you can then make your next Lightning Lane selection

Individual Attraction Selections works the same except there will be an additional charge for those selections.



PRICE:

Disney Genie+ is currently \$15 per person, per day.

Individual Attraction Selection prices vary by date and attraction. You do not need to purchase Genie+ in order to purchase Individual Attraction Selections.

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