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Compliments of:



and your travel agent:





DestinationMagic.com



Check-in Date:

Make Dining Reservations: (30 days in advance)

Final Payment Due: (45 days in advance)

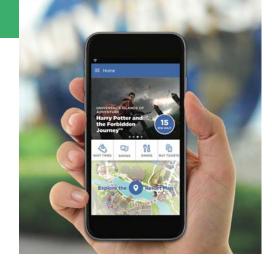
REMEMBER TO BRING YOUR E-DOCUMENTS WITH YOU ON YOUR TRIP





DOWNLOAD THE APP.

Everything you need to know will be in the palm of your hand while you are here. The Official Universal Orlando Resort App is free. Download it before you arrive. You can purchase food, see the latest wait times, access maps and so much more.







UNIVERSAL STUDIOS FLORIDA PARK MAP The Wizarding World of Harry Potter™ - Diagon Alley™

9 Hogwarts™ Express* - King's Cross Station 🕭

11 Harry Potter and the Escape from Gringotts™ 142″/107... &-* Å 📓 🛍

14 The Tales of Beedle the Bard™ / Celestina Warbeck and the Banshees

required. Additional restrictions apply.

13 Gringotts™ Money Exchange

10 Knight Bus™

12 Ollivanders™ 🕹

Tale Park-to-Park admission ticket or Annual Pass

Production Central 1 Despicable Me Minion Mayhem 👬 40"/102cm 🖦 🏚 2 Shrek 4-D 🕹 🛞 👓 🙉 3 Hollywood Rip Ride Rockit [計] 51"-79" [計] 点→★ oc 📓 🜓 🛅 **Ø** 🛮 A Universal Studios' Classic Monsters Cafe 🕏 New York 5 Race Through New York Starring Jimmy Fallon শ্রি40শৃ102ল 👃 মিণ্ড 👺 📓 🐠 6 Revenge of the Mummy 122cm ₺→★ oc 11 (b) 7 The Blues Brothers® Show 🛦 🔄 B Finnegan's Bar & Grill \$\$ C Louie's Italian Restaurant \$ ¶ D Auntie Anne's Pretzels \$

¶ K Leaky Cauldron™ \$ L Florean Fortescue's Ice-Cream Parlour \$ M Fountain of Fair Fortune \$ N The Hopping Pot \$ 15 FEAR FACTOR LIVE 🗟 🔄 🏋 🙉 16 MEN IN BLACK™ Alien Attack™ 1 42"/107cm ₺ 🗗 E Ben & Jerry's Ice Cream \$ oc 👚 🛅 🙉 F Starbucks® \$ Springfield: Home of the Simpsons 8 Fast & Furious – Supercharged 🕅 40까102㎝ 🔥 🖦 & 18 Kang & Kodos' Twirl 'n' Hurl &→★ 🙉 O Duff Brewery \$ G Richter's Burger Co. \$ ¶ P Fast Food Boulevard™ \$ H Chez Alcatraz \$ Q Moe's Tavern \$ | Lombard's Seafood Grille \$\$

Woody Woodpecker's KidZone 19 Animal Actors on Location! 🛦 ኳ 😰 20 A Day in the Park with Barney™ 🛵 🔄 🕰 21 Curious George Goes To Town^{sм} 👃 🔄 22 Woody Woodpecker's Nuthouse Coaster <u>₱</u> 36″/91cm & ★ ★ 23 Fievel's Playland 🗟 ኳ 24 E.T. Adventure 1 34"/86cm (₺ ₺⇒₺ **oc Ø** R KidZone Pizza Company \$ Universal Orlando's Horror Make-up Show 🗟 Ħ **(** S Cafe La Bamba \$\$ T Mel's Drive-In \$ ¶ U Schwab's Pharmacy \$ **▼** V TODAY Cafe \$ Park-Wide Performances

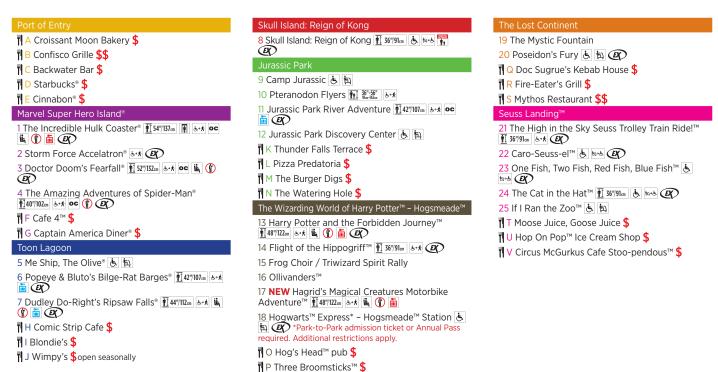
🛮 J San Francisco Pastry Company 💲

T O





UNIVERSAL'S ISLANDS OF ADVENTURE PARK MAP



Destination Magic

THRILLS &

UNIVERSAL STUDIOS™

Fast & Furious - Supercharged™ Must be at least 40" (101cm); 40"-48" (101cm-121cm) must be accompanied by a supervising companion.

Harry Potter and the Escape from Gringotts™ Must be at least 42" (106cm).

Hollywood Rip Ride Rockit™ Must be at least 51" (129cm).

MEN IN BLACK[™] Alien Attack[™] Must be at least 42" (106cm); 42"-48" (106cm-121cm) must be accompanied by a supervising companion.

Revenge of the Mummy™

Must be at least 48" (121cm).

TRANSFORMERS™: The Ride-3D

Must be at least 40" (101cm).

UNIVERSAL'S ISLANDS OF ADVENTURE™

The Amazing Adventures of Spider-Man® Must be at least 40" (101cm); 40"-48" (101cm-121cm) must be accompanied by a supervising companion.

Doctor Doom's Fearfall® Must be at least 52" (132cm).

Dudley Do-Right's Ripsaw Falls* Must be at least 44" (111cm); 44"-48" (111cm-121cm) must be accompanied by a supervising companion.

Harry Potter and the Forbidden Journey™ Must be at least 48" (121cm).

The Incredible Hulk Coaster®

Must be at least 54" (137cm).

Jurassic Park River Adventure™ Must be at least 42" (106cm); 42"-48" (106cm-121cm) must be accompanied by a supervising companion.

Skull Island: Reign of Kong™

Must be at least 36" (91cm)

UNIVERSAL'S VOLCANO BAY™

TeAwa The Fearless River™

42"-48" (107-122cm) must be accompanied by a supervising companion.

Koʻokiri Body Plunge™

Must be at least 48" (122cm).

Kala & Tai Nui Serpentine Body Slides™ Must be at least 48" (122cm)

Ohyah and Ohno Drop Slides™

Must be at least 48" (122cm)

Honu of Honu ika Moana™

Must be at least 48" (122cm).



JUST FOR THE KIDS

UNIVERSAL STUDIOST

A Day in the Park with Barney™

Curious George Goes To Town^{sм}

Fievel's Playland™

Woody Woodpecker's Nuthouse Coaster™ Must be at least 36" (91cm).

UNIVERSAL'S ISLANDS OF ADVENTURE™

Camp Jurassic™

Caro-Seuss-el™

The Cat In The Hat™

Under 48" (121cm) must be accompanied by a supervising companion.

The High In The Sky Seuss Trolley Train Ride!™ Must be at least 40" (101cm).

If I Ran The Zoo™

Me Ship, The Olive®

One Fish, Two Fish, Red Fish, Blue Fish™ Under 48" (121cm) must be accompanied by a supervising companion.

Pteranodon Flyers™

Must be at least 36" (91cm); 36"-56" (91cm-142cm) must be accompanied by a supervising companion; over 56" (142cm) must be accompanied by guest within height requirement.

UNIVERSAL'S VOLCANO BAY™

Runamukka Reef™

Tot Tiki Reef™

RELAXING **INDULGENCE**

UNIVERSAL'S VOLCANO BAY™

Cabana Rentals Fees apply.

Puka Uli Lagoon™

The Reef

Kopiko Wai Winding River™

FUN FOR THE FAMILY

UNIVERSAL STUDIOS™

Despicable Me Minion Mayhem™ Must be at least 40" (101cm).

E.T. Adventure™ Must be at least 34" (86cm).

Kang & Kodos' Twirl 'n' Hurl

Under 48" (122 cm) must be accompanied by a supervising companion.

Race Through New York Starring Jimmy Fallon™ Must be at least 40" (101cm).

Shrek 4-D

The Simpsons Ride™ Must be at least 40" (101cm).

UNIVERSAL'S ISLANDS OF ADVENTURE™

Jurassic Park Discovery Center™

Flight of the Hippogriff™ Must be at least 36" (91cm).

Storm Force Accelatron[®]

Under 48" (121cm) must be accompanied by a supervising companion.

Popeye & Bluto's Bilge-Rat Barges® Must be at least 42" (106cm); 42"-48" (106cm-121cm) must be accompanied by a supervising

UNIVERSAL STUDIOS™ & UNIVERSAL'S ISLANDS OF ADVENTURE™

Hogwarts™ Express

Ride the Hogwarts™ Express between The Wizarding World of Harry Potter™ - Diagon Alley™ in Universal Studios and Hogsmeade™ in Islands of Adventure with a Park-to-Park admission ticket.

UNIVERSAL'S VOLCANO BAY™

Krakatau™ Aqua Coaster

42"-48" (107-122cm) must be accompanied by a supervising companion.

Waturi Beach

Punga Racers™

42"-48" (107-122cm) must be accompanied by a supervising companion.

ika Moana of Honu ika Moana™

42"-48" (107-122cm) must be accompanied by a supervising companion.

Maku Puihi Round Raft Rides™

42"-48" (107-122cm) must be accompanied by a supervising companion.

Taniwha Tubes - Tonga & Raki™

42"-48" (107-122cm) must be accompanied by a supervising companion.







EXCITING SHOWS

UNIVERSAL STUDIOS™

Animal Actors On Location!™

The Blues Brothers® in "Chicago Bound"

Celestina Warbeck and the Banshees

Fear Factor Live Seasonal

Ollivanders™

The Tales of Beedle the Bard

Universal's Superstar Parade™

Universal Orlando's Horror Make-Up Show™

UNIVERSAL'S ISLANDS OF ADVENTURE™

Frog Choir

The Nighttime Lights at Hogwarts™ Castle Select Nights

Ollivanders™

Oh! The Stories You'll Hear!™

Poseidon's Fury™

Triwizard Spirit Rally

ENTERTAINMENT/ ACTIVITIES

Universal Cinemark Fees apply.

Blue Man Group Separately ticketed show.

Hollywood Drive-In Golf™ Fees apply.

NIGHTCLUBS/ CONCERTS

CityWalk's Rising Star™

the groove™

Hard Rock Live® Orlando Separately ticketed shows.

Lone Palm Airport

Porch of Indecision

Red Coconut Club™

RESTAURANTS

UNIVERSAL CITYWALK™ Full-Service Restaurants:

Antojitos Authentic Mexican Food™

Bob Marley - A Tribute to Freedom^{sм}

Bubba Gump Shrimp Co.™ Restaurant & Market

The Cowfish®

Hard Rock Cafe® Orlando

Jimmy Buffett's® Margaritaville®

NBC Sports Grill & Brew™

Pat O'Brien's® Orlando

Red Oven Pizza Bakery™

The Toothsome Chocolate Emporium and Savory Feast Kitchen™

Vivo Italian Kitchen™

Quick-Service Restaurants:

Auntie Anne's®

Bread Box Handcrafted Sandwiches™

Burger King® Whopper™ Bar

Cinnabon®

Cold Stone Creamery®

Dippin' Dots

Fat Tuesday®

Fusion Bistro Sushi & Sake Bar™

Hot Dog Hall of Fame®

Menchies® frozen yogurt

Moe's Southwest Grill®

Panda Express

Starbucks® Coffee

Voodoo Doughnut

ACCOMMODATIONS

UNIVERSAL ORLANDO RESORT™ HOTELS

All Universal Orlando hotel guests enjoy exclusive benefits including Early Park Admission† one hour before the theme parks open (valid theme park admission required). Guests of select hotels can also enjoy Universal Express Unlimited^{™++} ride access at participating rides and attractions (valid theme park admission required).

UNIVERSAL'S ENDLESS SUMMER RESORT - SURFSIDE INN AND SUITES

VALUE HOTEL OPENING AUGUST 2019
Step into the surf lifestyle at this casual, extra affordable hotel that features 2-bedroom suites that sleep up to six.

UNIVERSAL'S ENDLESS SUMMER RESORT - DOCKSIDE INN AND SUITES

VALUE HOTEL OPENING 2020

Escape to the perfect sunset, where 2-bedroom suites are extra affordable and the vibe is extra chill.

UNIVERSAL'S AVENTURA HOTEL

PRIME VALUE HOTEL

On top of it all. In the heart of the parks. This sleek and stylish hotel is just plain cool.

UNIVERSAL'S CABANA BAY BEACH RESORT

PRIME VALUE HOTEL

This 1950s and 60s themed hotel features two massive pools, a bowling alley, and family suites that sleep up to six.

LOEWS SAPPHIRE FALLS RESORT PREFERRED HOTEL

Enjoy Caribbean-inspired relaxation and tropical elegance at this island escape.

LOEWS ROYAL PACIFIC RESORT



PREMIER HOTEL

Experience tropical allure while you relax on our white sandy beach with lagoon-style pool.

HARD ROCK HOTEL



PREMIER HOTEL

Live like a rock superstar at this stylish hotel featuring rare rock memorabilia and a spectacular pool area.

LOEWS PORTOFINO BAY HOTEL



PREMIER HOTEL

Experience the charm and elegance of this stunning re-creation of the Italian village of Portofino.







5 INSIDER TIPS FOR PLANNING A UNIVERSAL STUDIOS VACATION



#1 HOW TO START YOUR DAY RIGHT AT UNIVERSAL STUDIOS

Start your day early so you can get all the rides with long waits done first. It's advisable to arrive at least 45 minutes before the park opens. Team Members usually let people in a little early to wrangle everyone into a holding area then they will release you once the park officially opens.

If you are staying at Universal resort and have an early entrance, then you can arrive about 30 minutes before your appointed time.

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NOTE	<u> </u>		

#2

CAN'T-MISS RIDES AT ISLANDS OF ADVENTURE AND **UNIVERSAL STUDIOS FLORIDA**

The most popular attractions are listed in order of popularity below. Try to tackle the first 2-3 rides before the crowds pick up in the afternoon. Then you'll have the rest of the day to enjoy the parks at a leisurely pace. This advice is especially relevant for Hagrid's Magical Creatures Motorbike Adventure and Harry Potter and the Escape from Gringotts.

The Most Popular Rides at Islands of Adventure

- 1. Jurassic World VelcoiCoaster
- 2. Hagrid's Magical Creatures Motorbike Adventures
- 3. Harry Potter and the Forbidden Journey
- 4. Skull Island: Reign of Kong
- 5. The Incredible Hulk Coaster

The Most Popular Rides at Universal Studios Florida

- 1. Harry Potter and the Escape from Gringotts
- 2. Revenge of the Mummy
- 3. Race Through New York Starring Jimmy Fallon (Virtual Line)
- 4. Despicable Me Minion Mayhem
- 5. Hollywood Rip Ride Rockit
- 6. Fast & Furious Supercharged
- 7.T ransformers: The Ride-3D

5 INSIDER TIPS FOR PLANNING A UNIVERSAL STUDIOS VACATION



#3 DO YOU NEED TO PURCHASE A UNIVERSAL EXPRESS PASS?

Purchasing a Universal Express pass will cut down on wait times and make your day go a little quicker. This is a similar system to FastPass at Disney World with the exception that the Express pass costs money. The Express lines tend to be shorter than FastPass lines because fewer people use it. That said, you can usually accomplish everything you need to without a pass. This is an added convenience that's totally optional.

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#4

CUT DOWN ON WAIT TIMES WITH SINGLE RIDER LINES

Single Riders Lines are a great way to cut down on wait times and the best part is that it's free! You do have to be comfortable with splitting up your group and sitting with other guests on the ride. This option works great if you're traveling with a group of adults or if you already plan to use the rider switch/child swap option.

Single Riders Lines at Universal Studios Islands of Adventure

- Hagrid's Magical Creatures
 Motorbike Adventure
- Harry Potter and the Forbidden Journey
- Skull Island: Reign of Kong
- Doctor Doom's Fearfall
- The Amazing Adventures of Spider-Man
- The Incredible Hulk Coaster

Single Riders Lines at Universal Studios Florida

- Harry Potter and the Escape from Gringotts
- Revenge of the Mummy
- Men in Black Alien Attack
- Hollywood Rip Ride Rockit
- Transformers: The Ride 3-D

#5

WHAT YOU NEED TO KNOW ABOUT THE HOGWARTS EXPRESS AND THE PARK-TO-PARK PASS

This Hogwarts Express is the train that transports you between Kings Cross Station and Hogsmeade Station in the Wizarding World of Harry Potter. Some people think the Hogwarts Express is just a train, but it's actually an attraction. There are magical Harry Potter elements and even a mini-show inside the train cars. The line for the train is just as magical too.

The important thing to note is that The Hogwarts Express is only accessible to guests who purchased a Park-to-Park pass. A Park-to-Park pass allows you to hop back and forth between Islands of Adventures and Universal Studios Florida.

www.DestinationMagic.com

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MORE RIDING. LESS WAITING.



Amp up your upcoming vacation with more ride time and more family time at Universal Orlando Resort." With a Universal Express" pass, you can skip the regular lines once per ride at participating rides and attractions at Universal Studios Florida" and Universal's Islands of Adventure, including Harry Potter and the Escape from Gringotts, Harry Potter and the Forbidden Journey, TRANSFORMERS. The Ride-3D and The









Contact: DesinationMagic.com | 855-45MAGIC (855-456-2442)

Incredible Hulk Coaster.*
(Separate theme park admission required.)

ISLANDS OF ADVENTURE ONE DAY ITINERARY



A Little Note: The itineraries do not account for the Park-to-Park Pass, Express Pass, or Early Entrance. Using any of these options will definitely cut down on your wait times and allow you to get more done or repeat attractions.

*For reference, I've marked all the most popular attractions with an asterisk!

ARRIVE AND HIT THE MAIN ATTRACTIONS

- Grab a doughnut and coffee from Voodoo Doughnuts in CityWalk.
- Arrive at the turnstiles at least 60 minutes prior to park opening
- Head straight to the Wizarding World of Harry Potter
- Hagrid's Magical Creatures
 Motorbike Adventures*
- Harry Potter and the Forbidden Journey*
- Skull Island: Reign of Kong*

MARVEL SUPER HERO LAND

- The Incredible Hulk Coaster*
- The Amazing Adventures of Spider-Man*
- Doctor Doom's Fearfall*

BREAK FOR LUNCH

Lunch Option #1: Have a quick lunch at Three Broomsticks. I suggest ordering the Beef Pasties! These delicate puff pastries filled with savory beef and veggies are so good.

Lunch Option #2: Have a nice sit-down meal at Mythos. This restaurant is highly recommended by Universal lovers. I once had a decadent Gnocchi Bolognese pasta here that I still dream about.

THE LOST CONTINENT

- Poseidon's Fury
- Visit the Mystic Fountain (Interactive entertainment)

TACKLE THE WET RIDES

- Jurassic Park River Adventures* (Catch Raptor Encounter while vou're in Jurassic Park.)
- Dudley Do-Right's Ripsaw Falls
- Popeye & Bluto's Bilge-Rat Barges

A Word on Wet Rides: These wet rides are no joke. Wear a poncho or bring a change of clothes with you. There's nothing more miserable than walking around in a soaked pair of undies.

The first time I rode Jurassic Park I thought I would experience a sprinkling of rain. What I got was a torrential downpour. With no change of clothes, I was forced into buying a Jurassic park t-shirt. This made it clear to everyone that I was a theme park amateur. Don't be like me.

SEUSS LANDING

Sure, this area is meant for kids, but it's a nice break from exciting superheroes and the crowds in Hogsmeade. The High in the Sky Seuss Trolley Train gives you a great view of the park and is best enjoyed around sunset. If you grew up with Dr. Seuss, you'll find this land nostalgic and heartwarming.

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ISLANDS OF ADVENTURE ONE DAY ITINERARY (CONTINUED)



Pro-Tip: This area of the park is especially adorable during the holidays. The Grinch interacts with guests and even stars in his own musical!

- The Cat in the Hat
- Caro-Seuss-el
- The High in the Sky Seuss Trolley Train*

BREAK FOR DINNER

Dinner Option #1: Grab a drink and appetizers from Backwater Bar. The atmosphere is really chill and the drinks are great!

Dinner Option #2: Take a break from the park and head to CityWalk for dinner. Toothsome Chocolate Emporium is the best restaurant at Universal and can't be missed. Other great options are Big Fire, Cow Fish, Margaritaville, and Antijotos.

FINISH THE WIZARDING WORLD OF HARRY POTTER - HOGSMEADE

Hogwarts and Hogsmeade are particularly magical at night. The castle is lit up and the shops in Hogsmeade are super cozy. After sunset is a great time to finish exploring the rest of The Wizarding World of Harry Potter.

- Ollivander's*
- Flight of the Hippogriff

ENTERTAINMENT AT THE WIZARDING WORLD OF HARRY POTTER – HOGSMEADE

There are a few Harry Potter-inspired shows performed throughout the day. The shows are located on a small stage located between Hogwarts and Hogsmeade. There isn't any seating and viewers tend to come and go as they please. Check the daily schedule for the times they are performing.

- Frog Choir in Hogsmeade
- Triwizard Spirit Rally in Hogsmeade

FINISH THE NIGHT

There are two evening shows that play on select nights at the Wizarding World. Both display Harry Potter-themed lighting and projections on Hogwarts Castle. The main difference is that the Nighttime Lights celebrates Hogwarts and the four houses while the Dark Arts at Hogwarts is inspired by Voldemort and his storyline. Both shows play after the sun goes down until the park closes.

- •The Nighttime Lights at Hogwarts Castle
- Dark Arts at Hogwarts Castle

BONUS OPTION

If you're buzzing with excitement after a day of adventures, go dancing at Red Coconut Club! Or, take grab a nightcap from the Hard Rock Cafe.

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UNIVERSAL STUDIOS ONE DAY ITINERARY



ARRIVE AND HIT THE MAIN ATTRACTIONS

- Arrive at the turnstiles at least 60 minutes prior to park opening
- Head straight to Wizarding World of Harry Potter Diagon Alley
- Harry Potter and the Escape from Gringotts
- Get in the Virtual Line for Race Through New York Starring Jimmy Fallon. While you're heading to Escape from Gringotts, book your spot in line for this ride through the Universal Studios Orlando app.
- Revenge of the Mummy
- Race Through New York Starring Jimmy Fallon (Virtual Line)
- Hollywood Rip Ride Rockit
- Despicable Me Minion Mayhem

BREAK FOR LUNCH

Lunch Option #1: Have a guick meal at the Leaky Cauldron in Diagon Alley or Fast Food Boulevard in Springfield.

Lunch Option #2: Have a sit-down meal at Finnegan's Bar & Grill. You must get the Finnegan's Potato & Onion Webb. There's nothing like crispy onion strings and potato wedges to load up your carb intake!

SEE A LIVE SHOW - DUE TO COVID SOME MIGHT BE **TEMPORARY SUSPENDED**

You have a few options here and you might be able to squeeze in more than one show depending on your timing.

- Universal's Horror Make-Up Show
- Animal Actors on Location!
- Fear Factor Live

The most popular live show is Universal's Horror Make-Up Show. It's a hilarious demonstration on how experts create horror scenes with make-up and props. If you only have time for one show, it should be this one. There's also Animal Actors on Location! which features animals who starred in films and Fear Factor Live based on the television show.

HIT THE REST OF UNIVERSAL'S MAJOR ATTRACTIONS

- Fast & Furious Supercharged*
- Transformers: The Ride-3D*
- Shrek 4-D
- E.T. Adventure
- The Simpsons Ride*
- Men in Black Alien Attack*

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UNIVERSAL STUDIOS ONE DAY ITINERARY (CONTINUED)



CATCH UNIVERSAL'S DAYTIME PARADE

There are three main parades that perform at Universal depending on the season. The parades are changed out according to the season and the times vary greatly. Check the time guides for updated parade times!

- Universal's Superstar Parade Performs any time it's not Mardi Gras or the holiday season.
- Universal's Mardi Gras Performs during the Mardi Gras celebration typically between early February to early April.
- Universal's Holiday Parade Featuring Macy's Performs during the holiday season typically between mid-November to early January.

MORE ENTERTAINMENT AT UNIVERSAL STUDIOS FLORIDA

There are quite a few entertainment groups that perform in the New York section of the park. Most people love The Blues Brothers Show and I'm partial to Marilyn Monroe & the Diamond Bellas. All the impersonators do a great job replicating their performances.

- Beat Builders Think "Stomp," but with entertaining construction workers.
- The Blues Brothers Show Blues Brothers impersonators who sing a few songs and entertain the crowd
- Marilyn & the Diamond Bellas Marilyn Monroe impersonator featuring some dynamic backup dancers

FINISH THE WIZARDING WORLD OF HARRY POTTER -**DIAGON ALLEY**

6 Things to Explore at Diagon Alley

- 1. Before heading into Diagon Alley, stop by the Knight Bus. The Shrunken Head is interactive and hilarious!
- 2. Watch the story of The Tales of Beedle the Bard performed by master puppeteers or enjoy the live music of Celestina Warbeck and The Banshees. The schedule for each show varies throughout the day.
- 3. Take some time to wander through the themed shops like Magical Menagerie, Weasleys' Wizard Wheezes, and Sugarplum's for a sweet treat!
- 4. Grab an ice cream from Florean Fortescue's Ice-Cream Parlour. There are a lot of unique flavors like Butterbeer, Earl Grey and Lavender, and Ron Weasley's favorite: Sticky Toffee Pudding.
- 5. Don't forget to check out Knockturn Alley! It's one of the most uniquely themed areas in the park. It's based on the creepy alleyway where seedy exchanges take place in the wizarding world.
- 6. Exchange your muggle money for wizard banknotes at Gringotts Money Exchange. You can use the banknotes for purchases inside of Diagon Alley and Hogsmeade. It's a fun way to immerse yourself into the story of Harry Potter! The Goblin manning the bank is worth visiting too.

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TIPS, TRICK, SECRETS & HACKS!

- Bring or buy a lanyard with a clear card-holder because the park passes are paper tickets and you have to show them quite a bit to go from park to park. Also you need to show them every time if you have Universal Express passes.
- You can have an entire day (and night) right in CityWalk without needing park admission. There are so many stores and restaurants right there, as well as a movie theater and other attractions.
- If you want more Harry Potter experiences, beyond the Hogwarts Express, the food, the drinks, the Nighttime Lights at Hogwarts Castle, Ollivander's Wand Shop, and the rides, there is more! The Frog Choir show can't be missed (right in Hogsmeade) and there is also a puppet show of Tales of Beedle the Bard in Diagon Alley.
- When you're boarding the Hogwarts Express to Hogsmeade at King's Cross Station, make sure to have a loved one go through platform 9 3/4 while you wait back and watch! Or you go first and have them film you. It's magical!
- You can also chat with Stan Shunpike outside the Knight Bus (and Dre Head).
- And the dragon atop Gringotts breathes fire every 15-20 minutes or so. You can usually hear the warning gurgling and whip out your camera in time.
- If you purchased an interactive wand in the parks, you can practice spells in the parks! Ask for assistance when needed, but look for the little symbols on the ground. They'll tell you how to do the spells. You also can't miss Knockturn Alley which is totally spooky. There are interactive spells points there too!



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To Learn more about VIP tours and to reserve your day, contact your Destination Magic travel agent.

UNIVERSAL STUDIOS VIRTUAL LINE™ EXPERIENCE



Use the official Universal Orlando Resort app to choose a Virtual Line return time for select attractions at Universal Studios Florida and Universal's Islands of Adventure.

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Virtual Line Features	NOTES
• Select a return time once you're on property and ride the same day.	
• Set your group size to get a return time for multiple people.	
•Add another attraction after your return time has passed.	
HOW TO GET A VIRTUAL LINE RETURN TIME	
Select an Attraction	
1. In the app's left-hand menu, select "Virtual Line."	
2. Tap on the "Virtual Line Venues" tab to see a list of available attractions.	
3. Select the attraction you want to ride and tap "Virtual Line Pass - Reserve"	
Set Your Pass Details	
1. Select how many people are in your travel party.	
2. Select your return time.	
3. Tap "Reserve Virtual Line Pass" to complete.	
4. Relax, play and explore until your ride time.	
Head to the Attraction when it's Your Time to Ride	
1. Head to the attraction entrance within your return time window.	
2. Make sure you have your QR code accessible and that your entire party is with you.	
3. Once your time has passed, you can get another Virtual Line return time.	
UNIVERSAL'S VOLCANO BAY	
All the rides at Volcano Bay feature a Virtual Line experience. Rather than your phone, you use the TapuTapu wearable to get a return time.	
DO EVEN MORE IN THE APP	
Get maps, wait times and show times, order food, purchase tickets and	
more. Download the app using free WiFi throughout the parks and Universal CityWalk.	

Destination





WHAT ARE THE BEST RIDES AT VOLCANO BAY?

The main attraction at Volcano Bay is Ko'okiri Body Plunge. This is the water slide that plummets swimmers down the volcano at a 70-degree angle. It's...intense and especially great for thrill-seeking teens and adults.

Besides that, Puihi of Maku Puihi Round Raft Rides is a great choice for large groups since the water tube can fit up to six people. Also, you'll want to try the two flowing rivers! The relaxing lazy river, Kopiko Wai, allows you to sit in a comfy tube and float under the palm trees. TeAwa: The Fearless River is a more intense river where guests wear lifejackets and get pulled along at a faster pace.

BEST VOLCANO BAY RIDES FOR ADULTS, TEENS, AND PRE-TEENS

- •Ko'okiri Body Plunge: Plummet down the volcano at a 70-degree angle
- •Puihi of Maku Puihi Round Raft Rides: Tube ride with tubes that fit up to six people
- •Kopiko Wai: The lazy river
- •TeAwa: The crazy river
- •Kala and Tai Nui Slides: Serpentine water slides that wind around the volcano
- •Krakatau Agua Coaster: Board a toboggan tube, shoot down dips, and up vertical climbs
- •Ohyah and Ohno Drop Slides: Head down a short slide and drop into the water from four feet or six feet above

BEST VOLCANO BAY RIDES FOR KIDS

- •Tot Tiki Reef: A splash pad for toddlers and little kids
- •The Reef: An interactive pool that ranges from zero to about 4 feet deep.
- •Runamukka Reef: A huge water playground with water guns, dump buckets, and slides
- Waturi Beach: The main wave pool where you can wade in the water or swim deeper
- •uka Uli Lagoon: A small pool with more interactive elements and water features

WHAT'S TAPUTAPU AND HOW DO I USE IT?

TapuTapu is an electronic wristband that is loaned to every guest when they enter Volcano Bay. The wristband is mainly used to enter virtual lines at the attractions. You will simply tap the band on the ride kiosk and it will notify you when it's your turn to stand in line. This allows you to enjoy the water park while you're waiting for your return time.

You can also link credit cards to your wristband so you can leave your purses and wallets in the lockers. You'll do this by adding a card to your "wallet" that appears on the Universal app. Members of your group can access this card if you link them to your account and you can set spending limitations too!

Other features include locker access (as opposed to actual kevs) and weather notifications if a storm rolls into Orlando. It's a pretty cool device that's waterproof and made for guest convenience.

PLAN YOUR DAY

AT UNIVERSAL'S VOLCANO BAY

TIPS AND HINTS TO MAKE THE MOST OF YOUR VISIT



GET TO THE PARK EARLY

» Claim your preferred beach chair location and do more rides.

HEAD TO THE BACK OF THE PARK

- » Pass the volcano to the Rainforest Village and you'll find plenty of lounge chairs.
- » There are four locker/shower locations throughout the park.
- » Attractions farther from the entrance tend to have shorter wait times.

USING YOUR TAPUTAPU"

- » Upon entering the park you'll receive a TapuTapu wearable enabling you to access the Virtual Line.™
- » You can only secure ONE attraction return time at a time.
- » Switch rides at any time. "Tap in" to swap your existing return time for a new one.
- » Attractions that say "RIDE NOW" let you ride without losing an existing return time.
- » Don't forget to return your TapuTapu before you exit the park.

SIGN UP FOR TAPTU PAY"

- » You can use your TapuTapu to pay for food and merchandise throughout the park.
- » Download and open an account on The Official Universal Orlando Resort™ App.
- » Add a credit card, link a ticket and create a PIN you can link other members of your family to the same account so they can TapTu Pay as well.

LOOK BEFORE YOU TAP

» Make sure you understand what attraction you're "tapping in" to. You don't want to find yourself 125 feet above the ground atop the volcano if that's outside your comfort zone.





Official Travel Company of Universal Orlando Resort™

Cancel for Any Reason

What is the Universal Parks & Resorts Vacations Cancel for Any ReasonWaiver?

The Universal Parks & Resorts Vacations (UPRV) Cancel for Any Reason Waiver allows you the flexibility to cancel your vacation one time up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time for any reason. Any monies paid will be returned to the customer who booked the travel except the cost of published airfare, which will be made available as a credit for future travel.

For a published air ticket, credit may be issued per applicable airline policies less airline change fees and UPRV will absorb change fees. The actual airfare could be higher at the time of rebooking; in that event the price differential would be your responsibility.

Why should I purchase the UPRV Cancel for Any Reason Waiver?

Preparing for your vacation should include preparing yourself for any unfortunate occurrences. By purchasing the UPRV Cancel for Any Reason Waiver you'll skip all cancellation fees and be refunded for your hotel cost and receive a credit for your airfare.

Is there help while I'm traveling?

No, the UPRV Cancel for Any Reason Waiver only allows you to cancel your trip for any reason prior **up to 24 hours prior** to the start of your trip. Your scheduled start time is defined as the originally scheduled time of your flight, or, if you haven't booked a flight as part of your package, the scheduled check-in time of your hotel at the time of booking.

Who can I contact for more information?

For more information about the Cancel for Any Reason Waiver, contact a Universal Parks & Resorts Vacations agent at (800) 407-4275.

When is payment due?

Cancel for Any Reason may be purchased at any time up until final payment of your package. Please be advised a change fee may be applied for any modifications to packages.

When does the waiver go into effect?

The Cancel for Any Reason Waiver goes into effect the moment you book your package. You may only use the UPRV Cancel for Any Reason Waiver once to cancel your trip.

• I am not a U.S. or Canadian resident; can I get the waiver?

The UPRV Cancel for Any Reason Waiver is available to everyone, regardless of country of residence.

What happens if I need to cancel my vacation?

If you need to cancel your vacation, call a UPRV agent at (800) 407-4275 to request a refund. A UPRV agent can assist cancelling or changing your vacation.

Are there exclusions?

No, there are no exclusions.

Is there a Pre-Existing Condition Exclusion?

The UPRV Cancel for Any Reason Waiver does not have a pre-existing condition exclusion.



Portable Charger and/or USB cord

There are not many places to recharge your phone but there are some.

Sunglasses and/or a Hat

The sun is strong.

Sunscreen

You need to apply is more than once-a-day.

Lip Balm, (preferably with SPF)

For extra sun protection.

Pain Reliever

You will be doing a lot of walking.

Bandaids and/or Blister Protection

Because accidents happen.

Hand Sanitizer

A must have.

Rain Jacket or Poncho

There are often short showers in Florida.

Portable umbrella

If the forcast is rain all day, you may want extra protection.

Water bottle

It's important to keep hydrated.

Autograph book and pen

For Character meet and greets.

Sweater or light jacket

If you are visiting in the summer, you may need a sweater for airconditioned rides or restaurants, or cool evenings.

Leave some extra room in your bag for snacks and souviniers



All bags will be inspected upon park entry. Lockers are available near the entrance.

Things You Can NOT Bring

Here is a partial list of items that are not allowed in Disney parks:

- Selfie sticks
- Tripods
- Glass containers (except small baby food jars)
- Strollers larger than 31" x 52"
- Wagons
- Inline skates
- Drones or remote control toys
- Firearms, including toys that look like weapons

For a current list of you can not bring into the park, visit https://disneyworld.disney.go.com/park-rules/

THINGS TO DO CHECK-IN/CHECK-OUT DAYS



Perhaps you are arriving at Universal Studios resort later in the day and don't have a full day to spend in the park, or if you have a later fiight home, you may not want to spend the money on a full day theme park ticket. Here are some suggestions of things to do to make the most of every minute of your vacation.

855-45MAGIC (855-456-2442) www.DestinationMagic.com

NOTES

CHECK-IN DAY

CHECK-IN TIME: 3:00 PM at all resort hotels

Depending on your arrival time, you can certianly go to a park. If your room is not ready, Bell Services at the resort will be happy to hold your bags until it is. Here are some afternoon activities and evening entertainment to kick off your vacation:

- Relax by the pool
- Head to City Walk for shopping, dining, and fun evening entertainment
- Play a round of mini-golf at Hollywood Drive in at City Walk
- Take the stage Rising Star karaoke club
- Enjoy the Blue Man Group show
- Get to bed early so you can an early start and be at the park before it opens. Rope drop is the best time to get on the most popular rides with the least wait.

CHECK-OUT DAY

CHECK-OUT TIME: 11:00 AM

If you have a late or mid-day flight, you can still get in some last minute Disney fun before your vacation ends. Your resort will hold your bags while you enjoy your day. Here are some suggestions, depending on how much time you have to spend:

- Enjoy a character breakfast
- Play an early round of mini golf at Hollywood Drive in at City Walk
- Get a spa treatment so you go home relaxed and refreshed

Dining reservations:

https://www.universalorlando.com/web/en/us/plan-your-visit/dining-experiences/reservations#citywalk-restaurants

MY NOTES

www.DestinationMagic.com



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